

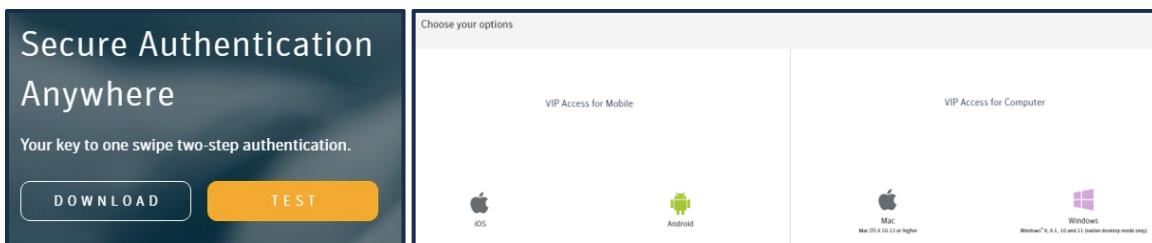
How To Register Your Security Token

Purpose

The purpose of this guide is to how to download and register your Security Token. This fraud prevention tool integrates with online banking to ensure your account access remains protected.

Download VIP Access

1. On Your Smart Phone and/or Tablet:
 - a. Navigate to App or Google Play Store.
 - b. Search for **VIP Access** and download.
2. On Your Desktop Computer:
 - a. Visit <https://vip.symantec.com>.
 - b. Click Download and select your preferred options.



Register Your Token

Note: this step must be completed from your desktop computer.

1. Login to your Online Banking account via <https://www.fortisbankus.com>.
2. Answer **Yes** when asked if you have installed the secure token app.
3. Register Your Token:
 - a. Enter the **Device Serial Number**
This is the Credential ID on the app and begins with four letters.
 - b. Enter the entire alphanumeric code with no spaces.
 - c. Enter **the Security Code**
This is the 6-digit number that changes every 30 seconds.

For future logins, you will only enter the 6-digit Security Code.

Note: should you wish to change devices, please contact our team to reset your Token so you can register a new device.

